

PRODUCT FACT SHEET (PFS): TERM DEPOSIT interest paid monthly & annually/on maturity	
Product issuer	Northern Inland Credit Union Ltd ABN 36 087 650 422 AFSL & Australian Credit Licence 235022 Web: www.nicu.com.au Tel: 02 6763 5111 Email: info@nicu.com.au Calling from overseas: +612 6763 5111 Lost/stolen cards: 02 6763 5111 Head office: 481 Peel Street Tamworth 2340 ● Mail: PO Box 652 Tamworth 2340 ● Branch hours: see www.nicu.com.au for current hours. Branches: ● 481 Peel Street Tamworth 2340 ● 73 Maitland Street, Narrabri 2390 ● 252 Conadilly Street, Gunnedah 2380
Definition	Associated entity: organisation with whom we conduct business to provide a product/service. Maturity: conclusion of the deposit's term. Principal: amount initially invested in term deposit. Rollover: when on maturity the principal is reinvested in another term deposit. We/our/us/NICU: Northern Inland Credit Union Limited. You/your: Member/signatory.
Benefits	Terms of 3, 6, 9, 12, 24 months. Interest rates vary depending on term and frequency of interest payment. 24 month term deposits where interest is paid annually/on maturity has interest paid at 12 and 24 months. Term deposits provide a fixed rate of interest for the term. We may remind you that your term deposit is maturing. You can have a number of the same type of term deposit at the one time. Special tier of \$1,000-\$4,999 is available to an individual natural accountholder aged up to 20 years. For personal or commercial use.
Terms & conditions including risks & restrictions	To get the best from your savings accounts: plan to leave funds deposited until the maturity date. Early redemption: affects your interest. If you withdraw funds prior to maturity, interest is recalculated at the On Call Savings Account rate, 0.0% pa . Any difference payable back to us may be deducted from the principal. If an early redemption of part or all of the deposit is made on hardship grounds, we have discretion as to approval and to the amount of interest paid. Place your request in writing and allow 7 days for processing. At maturity: interest is paid to your account as instructed in writing. The principal is transferred to your NICU transactional account, or rolled over. If we don't have your instructions on maturity, we rollover the deposit to a similar term at the current available rate, or deposit to your primary NICU account if the term deposit product is withdrawn. The interest rate may be less than the rate offered on your initial term deposit. Special tier: of \$1,000-\$4,999 is available to an individual natural person accountholder aged up to 20 years. On the account holder's 20 th birthday, the account is closed with interest earned to date and transferred to a NICU transactional or savings account in the accountholder's name. We may vary availability of accounts and account balance limits from time to time.
FCS	We are regulated by ASIC and APRA. No significant risks apply to this product. Funds deposited are repayable on demand. This account is eligible for Financial Claims Scheme (FCS) protection, limited to \$250,000 per depositor per banking institution. See www.fcs.gov.au
Access	Online Banking and Phone Banking balance inquiries. Early redemption affects interest. Funds may be accessed on maturity by transfer to your NICU transactional account. See PFS for savings account for relevant payment services. Establish a term deposit by cheque deposit to a NICU transactional account or by electronic transfer by NICU.
Withdrawals	Early redemption forfeits interest at the term deposit rate and is recalculated for the time deposited at 0.0% pa . Place your request in writing and allow 7 days for processing. Maximum cash withdrawal: \$3000 (over counter). We may vary withdrawal and transfer limits for operational reasons at any time. For larger amounts give us 24 hours notice. We may refuse and instead provide funds by bank or corporate cheque. We may delay/block/freeze a transaction/account if we reasonably believe it breaches the law, threatens security or creates risk. You agree we incur no liability if we take such action. You indemnify us against any loss we suffer as a result of taking such action. You agree to give us additional information to allow compliance with anti money laundering and other legislation, and that information about you/your transactions may be reported by third party suppliers (such as Cuscal) to meet regulatory requirements.
Interest	Interest is set on the day you make the deposit and remains fixed at that rate for the length of the term, provided early redemption is not required. Interest is calculated on the daily closing balance. This figure is then multiplied by the total days funds are deposited, divided by 365 with the exception of the leap year being 366. Early redemption affects interest rate: see terms and conditions. Interest is paid monthly or annually/on maturity depending on the term deposit type, in accordance with your written instructions. Rates subject to change. The Interest Rates Update sheet lists all products.
Interest rates	See our Savings & Investments Interest Rates brochure.
Fees & charges	See our Fees and Charges Brochure
Cheques	No additional deposits to the account can be made until maturity. Cheques deposited are credited conditionally, and are debited if cheque is not paid. Credited amount is available when cheque clears. Cheques deposited must be in account holder's name. No stale cheques (15 months or older) may be deposited. Interest on dishonoured deposited cheques is reversed.
Overdraw, combining	A term deposit should not be overdrawn due to access restrictions. Overdrawn amounts are charged interest at 15.75% pa calculated daily on the closing balance and debited from your account on 30 June or on account closure. We may charge any reasonable legal fees incurred in obtaining payment from you. We may take a credit balance from any of your accounts toward repayment of a debt you owe us.

Joint account, signatories	Balance (debit or credit) is held jointly by account holders. If two or more signatures are needed to operate the account, all signatories must change authority to operate instructions (eg reversion to either to sign) in writing. Some facilities may not be available. In disputes we may require all accountholders to sign the necessary authority before processing any instruction. Where an accountholder dies we require the surviving accountholder to transfer all funds/facilities into their own name within a 3 month period. Written notifications to us of bankruptcy or mental incapacity of an accountholder may cause the account to be frozen until certain evidence/instructions can be provided. You may authorise a person (signatory) to operate on your account. You are liable for any debits, credits, fees, charges and interest incurred on the account by the signatory. Your authority is in force until we process your written cancellation or get written notification of your death. Your signatory's identity must be verified before we accept your authority. We are not liable for any damage/ loss caused by any authority you issue, or delay in processing your cancellation of authority. You authorise us to freeze such accounts for such time as we deem necessary. In cancelling an authority you should request cancellation of the signatory's codes and electronic addresses for receipts.
ID	To comply with federal law we confirm identity to: open an account, be made a signatory or process a transaction.
Tax	Under Income Tax Assessment Act 1997 tax is payable on interest earned on deposited monies. All accountholders need to supply a Tax File Number (TFN) or exemption or we must deduct withholding tax at the highest marginal rate. If you disclose your TFN you still need to disclose any interest earned in your tax return.
Variations to interest, fees, charges, terms & conditions	We may change these terms and conditions, interest rate, interest calculation method, interest payment frequency and amount of fee/charge that applies to any of our products/services. If there is a change: a) if the change is one that results in a reduction in your obligations – we will notify you in our next contact with you after the change takes place. For all other changes we will notify you: b) by notice on our website and in our branches or in writing at least 20 days before we introduce a new or increase an existing fee/ charge, change the interest calculation method or frequency of interest payment or reduce the number of fee-free transactions; c) by newspaper advertisement (national or local), newsletter, account statement or by direct written notice of the introduction or change of a government charge payable by you (directly or indirectly), <i>unless</i> the change is publicised by government; d) by notice on our website and in our branches or by newspaper advertisement (national or local), newsletter, account statement or by direct written notice, no later than the day we change any other term or condition or thing that affects you. You are taken to have been notified on the day which the advertisement is published or the notice displayed or the second day after we have mailed notification to you. For joint accounts we may provide one direct notice addressed to the first-named accountholder.
Account closure	See also interest. You can close an account at any time if outstanding fees, charges and debits (including pending transactions) are paid. All automatic payments and payment instruments (cheque book, card etc) must also be cancelled. If you have a Card you are liable for any transactions, fees or charges which are received after the account has been closed. We can close an account giving you reasonable notice and repaying any credit balance. We may notify you if an account is due to become dormant where the balance is at least \$30.
Statements & documents	Via online banking: free ; paper statements: \$7 . We may not send a statement if you have not transacted on the account for 6 months. You agree to receive statements electronically unless you have made other arrangements with us. Check statement entries. Notify us of any errors or unauthorised transactions. For a joint Membership the statement is sent to the first-named accountholder only. Advise us of change of contact details. Our Annual Report is available on our website. Tell us if you require a hard copy. Some documents are only retained for 7 years after date of issue. Refer requests to the Privacy Officer.
Security codes	Access code: issued on request for Online Banking and Phone Banking. Keep codes confidential. If unauthorised access occurs and you have not been careful with your codes you may be liable for some or all of the loss you suffer. Contact us immediately if you lose a card or suspect unauthorised access. <i>Liability for any losses resulting from unauthorised transactions will be determined in accordance with the ePayments Code.</i>
Dispute	If you think a transaction is wrong/unauthorised or your statement shows possible unauthorised use/errors, immediately notify us. We are responsible for complaint resolution. As soon as you can, give us: • your name, Account & Card numbers as relevant • details of transaction • copy of the statement in which error/transaction first appeared • why you think it is unauthorised/in error • dollar amount of the transaction. If your complaint concerns authorisation, we may ask for more information. We investigate. We reply to you in writing. If unable to fix it immediately, we advise of the investigation/resolution process. Within 21 days of receiving complaint details we complete our investigation and advise results, or if we require more time. We complete investigations within 30 Days unless there are exceptional circumstances. If unable to resolve it within 30 Days, we let you know reasons for the delay and give monthly updates on progress and likely resolution date, except where we wait on your response and you have been so advised. If we find an error, we make appropriate Account adjustments including interest/charges and advise the amount. When advising you of the outcome, we give reasons for our decision by referring to these Conditions. If you are not satisfied, or you think we have breached the Customer Owned Banking Code of Practice (see the Complaints Factsheet/Form for details), contact the Australian Financial Complaints Authority: GPO Box 3, Melbourne VIC 3001; Phone 1800 931 678; www.afca.org.au. If we decide you are liable for all/any part of loss, we give you copies of documents/evidence we relied upon. If we fail to comply with this process or cause unreasonable delay we may be liable for part/all of the amount of the disputed transaction where failure/delay has prejudiced the outcome.
More info	General Descriptive information referred to in the Customer Owned Banking Code of Practice and other written material mentioned in this PFS is available. We comply with the ePayments Code and each relevant provision of the Customer Owned Banking Code which applies to this product. Confirmation of closure is available on request.
	This PFS was prepared on 12 March 2024 . Information is up to date at time of issue. For updates see www.nicu.com.au .