## PRODUCT FACT SHEET (PFS): FEES & CHARGES and MEMBER LOYALTY PROGRAM Northern Inland Credit Union Ltd ABN 36 087 650 422 AFSL 235022 Australian credit licence 235022 Web: www.nicu.com.au Tel: 02 6763 5111 Email: info@nicu.com.au Calling from overseas: +612 6763 5111 Lost/stolen cards: 02 6763 5111 Head office: 481 Peel Street Tamworth 2340 ● Mail: PO Box 652 Tamworth 2340 ● Branch hours: see www.nicu.com.au for current hours. Branches: • 481 Peel Street Tamworth • 73 Maitland Street, Narrabri 2390 • 252 Conadilly Street, Gunnedah 2380 Most Members operate accounts at no cost. Many fees are rebated: depending on the type of accounts and their balances, some fees are reduced or free. Monthly Relationship Balance (MRB) is the total of average monthly balances of your loans, drawn down overdraft balance, savings and investment accounts linked under the Membership number. For MLP calculations the balances of Internet Saver Accounts (\$99) and Basic Home Loans are excluded. The Monthly Transaction Rebate (number of transactions rebated before a fee is imposed) is calculated on your MRB. Accountholder type/age Average account balance for MTR Accountholders 0-24 years old Balances \$1,000 or more: \$1 per whole thousand Balance of at least \$5,000: \$5; then \$1 per whole thousand held in additional funds All other accountholders Multiple Memberships: apply to select one account (savings, loan or investment: choose the account with the largest absolute value) and link to operating accounts. Example: select your home loan account to link to your primary operating account. Change your nominated accounts by completing a form. Accounts must be held by the same entity. Internet Saver Accounts and accounts in the name of a superannuation fund or trust are ineligible to be linked to accounts held in other names. Personal accounts with MRB \$30,000+ & Non-Personal accounts with MRB \$50,000+ are exempt from excess rebated transaction charges. Enjoy the benefits of the MLP even when your home loan balance falls below \$30,000. For eligible home loan accounts we extend the effect of MTR for rebated transactions until the loan is repaid. Conditions apply: personal Memberships only. The loan account must not be in arrears or in default. Home Loan Rewards apply only to access methods listed in the 'Rebated Transactions & Services' section of this PFS as amended from time to time. All other fees and charges are not rebated and are payable by the Member. Conditions apply. Approval is at our discretion. Only one allowance at any time is applied per entity. Provide proof of entitlement. \$10 rebate allowances: apply automatically where the primary account holder is 0-24 years, or 65+ years. Community Support Organisation: proof of registration as a charity/notfor-profit organisation. War Veteran: copy of Veterans Affairs Card. Member with a disability: evidence of receipt of a disability pension. All Members receive 5 free ATM withdrawals and 5 free EFTPOS debits per month. Members residing outside of the postcodes 2340, 2380 and 2390 enjoy Remote/bank@pos rebated bank@post access (see below). No access to a branch? Use bank@post at your Australia Post shop to deposit cash/cheques and withdraw funds. Daily transaction limits apply as varied from time to time. Use your NICU card to use bank@post services to access your primary savings account or Visa Credit account. Additional transactions are charged as below: Transaction Fee Cash deposit (daily limit \$9,999.95) First 5 over the counter Cheque deposit daily limit: 9; cheques must be payable to the account holder; 7 day clearance transactions for rebate \$4.00 eligible Members applies Cash withdrawal (daily limit \$2,000) Nil free \$1,20 Balance inquiry Deposited cheque dishonour \$24 (not rebated) Nil free Nil free \$4.00 (not rebated) Dishonoured cheque transaction – per cheque; Declined transactions •Term deposit transactions •branch cash deposits •Online and Phone Banking transactions •NICU loan payments •Periodical payment & transfers between Fee free NICU accounts •BPAY payments •Stop payment Member cheque (if cheque is not presented) •Dynamic sweep Rebated transactions & services Transaction type Free Fee ATM access to savings withdrawals First 5 \$1.75 ATM balance inquiry/declined transactions \$1.75 EFTPOS debit (purchase, cash out) First 5 \$1 EFTPOS declined transactions (insufficient funds) \$1 Visa debit card \$2 per month per card \$1.25 Cheque deposit - per cheque Counter withdrawal; Manual electronic bill payment & external periodical payment \$2.50 \$0.50 First 5 Paper statements: optional monthly or quarterly account statements; 6 monthly statements Online Banking \$7 statements Third party credit related fees are subject to change and disclosure below is indicative for NSW only. NOT rebated Registration with Land Registry Services (LRS) – per document \$171.70 Final search LRS NSW records via SAI Global – per title \$29.53 Personal Property Security Register search/inquiry \$2 Personal Property Security Register notification of interest \$6 PEXA agent fees At cost

NOT rebated transactions & services	Ω	VISA any ATM withdrawal & declined transactions- when overseas	\$2
	Cards	VISA Conversion Fees – of the transaction value – when overseas	3%
		Replacement VISA Debit/Credit fee – in Australia; Visa credit late or non-payment fee; Visa credit overlimit fee	\$15
		VISA Classic credit Annual fee	\$40
		VISA credit over counter cash advance	\$2.50
		VISA credit ATM balance inquiry/declined transactions	\$1.50
		Card transaction inquiry (payable on lodgement; fully refunded if fraud is proven; includes third party fees)	\$50
		Alerts: first 8 transaction-based messages per month are free, then each additional message	\$0.25
	Online [Phone ]	Basic Home Loan Online or Phone Banking redraw	\$10
		Traces, recalls and recovery action: payable on lodgement and fully refunded if NICU is at fault	\$28
		Direct debit dishonour fee; Direct debit reinstatement fee (where direct debit is stopped by NICU or Member)	\$12.50
	Debits/ credits	NICU manual funds transfer between accounts to honour direct debit or honouring exceeds balance/credit limit	\$10
		Large deposit book	\$9.50
		SWIFT fee (applicable when deposit/credit made to your account via the SWIFT system)	\$11
		SWIFT fee (applicable when a payment is sent from your account via the SWIFT system)	\$25.00
			\$1.50
	Other	Retrieval – documents held electronically – per page	
		Retrieval – all other documents	\$50 per hour
		Bank confirmation/audit certificate	\$30
		Dormant account 2 years+: annual fee per account; Inactivity administration: on closure for inactive overdrawn	\$20
		accounts	# # # # # # # # # # # # # # # # # # #
		Credit Union Guarantee implementation fee and thereafter, annually	\$200 annually
		Letter of Account Confirmation	\$10
	Ç	NICU manual funds transfer between accounts to make a payment to a loan or continuing credit facility	\$10
	Credit related	Monthly account keeping fee on overdrafts, personal loans and mortgage loans funded after 1 August 2017	\$8
		Late repayment payment; Overlimit fee for continuing credit facilities	\$15
	ate	Ending fixed interest rate loan prior to end of fixed rate period: see contract or Early Payment/Payout factsheet for calculation method/worked	
	d	example	
		Mortgage loan cancellation fee	\$150
		Guarantee processing fee	\$175
		Discharge of mortgage fee; Consent & production fee. NB additional 3 <sup>rd</sup> party costs apply	\$200
		Bank guarantee application fee; Alternate security for mortgage fee	\$300
		Bank guarantee 6 monthly fee: greater of \$50 or 0.50% of the guarantee amount	Min \$50
		Alternate security for car loan fee	\$100
		Establishment fee: Commercial loan with vehicle as security	\$300
		Establishment fee: Commercial loan with mortgage security: the greater of \$600 or 0.4% of mortgage loan	Min \$600
		Establishment fee: Personal/Car loan	\$200
		Basic Home Loan monthly fee	\$10
		Basic Home Loan in branch redraw	\$20
		Mortgage Package discounted variable rate annual fee;	\$350
		Rate Lock Fee - loan less than \$1m: \$750; then an additional \$750 per million being borrowed	From \$750
	3 <sup>rd</sup> parties fees/charges incurred on your behalf are passed onto you. We may debit fees at any time in accordance with the terms & conditions of each		
NOT rebated third party fees	product/service. Fees are subject to change and disclosure below is indicative only.		
	7	ATM withdrawal & balance inquiry (direct charging) – as charged by ATM operator	See ATM screen
	Transaction related	VISA Card Service Fee	US\$50
		Emergency Overseas VISA Card Replacement	US\$175
		VISA Archive Search Fee - the lesser of \$10 per page or \$30 per hour	\$10-\$30
		VISA Credit Emergency Overseas Cash	US\$175
		Stop payment NAB bank cheque – presented and not presented	At cost
Sa	1	Dishonour returned payment for Direct Debit via cheque link	At cost
	EFT	Returned electronic payment	At cost, currently \$18
	loan	Mortgage establishment legal fees (interstate only); Valuation; PEXA dealings and agency fees	At cost
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This PFS is effective 25 June 2024 Information is correct at time of issue. See www.nicu.com.au for updates.

\*BPAY: registered to BPAY Pty Ltd ABN 69 079 137 518