

PRODUCT FACT SHEET (PFS): **TERM DEPOSIT interest paid monthly & annually/on maturity**

Product issuer	<p><b>Northern Inland Credit Union Ltd</b> ABN 36 087 650 422 AFSL 235022 Australian credit licence 235022 <b>Web:</b> www.nicu.com.au  <b>Fax:</b> 6766 5535 <b>Tel:</b> 1300 656581 <b>Email:</b> info@nicu.com.au <b>PhoneTeller:</b> 1300 656428 <b>Calling NICU from overseas:</b> 612 6763 5111  <b>Lost/stolen cards:</b> BH: 1300 656581 AH: 1800224004 or 02 99597480 <b>Overseas (VISA international):</b> collect 410-581-9994 or 410-581-3836                  Head office: 481 Peel Street, Tamworth 2340 (fax: 6766 5535) Mail: PO Box 652, Tamworth 2340.                  Branches: •142 Bridge Street, Tamworth 2340 (fax: 6765 5998) • 73 Maitland Street, Narrabri 2390 (fax: 6792 3296) • 252 Conadilly Street, Gunnedah 2380 (fax: 6742 2300)  <b>From 2012:</b> Branch hours - Mon/Wed/Thurs/Fri: 9.00 am to 5.00 pm; Tues 9.30 am to 5.00 pm.</p>						
Definitions	<p><b>Associated entity:</b> organisation with whom we conduct business to provide a product/service. <b>Maturity:</b> when the term of the deposit has finished. <b>Principal:</b> amount initially invested in term deposit. <b>Rollover:</b> when on maturity the principal is reinvested in another term deposit. <b>We/our/us/NICU:</b> Northern Inland Credit Union Limited. <b>You/your:</b> Member/signatory.</p>						
Benefits	<p>Terms of 3, 6, 9, 12 and 24 months. Interest rates vary depending on term and frequency of interest payment. 24 month term deposits where interest is paid annually/on maturity has interest paid at 12 and 24 months. Term deposits provide a fixed rate of interest for the term. A certificate issues on establishment and rollover. We may send a reminder letter before your term deposit matures. You can have a number of the same type of term deposit at the one time. For personal or commercial use.</p>						
Terms & conditions including risks & restrictions	<p>To get the best from your savings accounts: plan to leave funds deposited until the maturity date. <b>Early redemption:</b> affects your interest. If you withdraw funds prior to maturity, interest is recalculated at the On Call Savings Account (S1) rate, <b>0.0% pa</b>. Any difference payable back to us may be deducted from the principal. If an early redemption of part or all of the deposit is made on hardship grounds, an Executive Manager has discretion as to approval and to the amount of interest paid. Place your request in writing to Executive Manager Operations. <b>At maturity:</b> interest is paid to your account as instructed in writing. The principal may be transferred to your NICU primary savings account and accessed, or rolled over, or paid by cheque. All instructions must be in writing. If we don't have your instructions on maturity, we rollover the deposit to a similar term at the current available rate, or deposit to your primary NICU account if the term deposit product is withdrawn. The interest rate may be less than the rate offered on your initial term deposit. We may vary availability of accounts and account balance limits from time to time.</p>						
FCS	<p>We are regulated by ASIC and APRA. No significant risks apply to this product. Funds deposited are repayable on demand. This account is eligible for Financial Claims Scheme (FCS) protection. Access to the FCS is limited to \$250,000 per depositor per banking institution for new term deposits made after 10.09.11 and all savings account deposits from 01.02.12. Transitional arrangements apply for term deposits made before 10.09.11 and new deposits between 10.09.11 and 01.02.12. See www.apra.gov.au or call 1300 55 88 49.</p>						
Access	<p>Obtain balance inquiries with NetTeller &amp; PhoneTeller. Early redemption affects interest. Funds may be accessed on maturity by transfer to your savings account. See PFS for savings account for relevant payment services. Establish a term deposit by cheque deposit to a savings account or by electronic transfer by NICU.</p>						
Withdrawals	<p>Early redemption forfeits interest at the term deposit rate and is recalculated for the time deposited at <b>0.0% pa</b>. Maximum cash withdrawal: <b>\$3000</b> (over counter). For larger amounts give us 24 hours notice. We may refuse and instead provide funds by bank or corporate cheque. We may delay/block/freeze a transaction/account if we reasonably believe it breaches the law, threatens security or creates risk. You agree we incur no liability if we take such action. You indemnify us against any loss we suffer as a result of taking such action. You agree to give us additional information to allow compliance with anti money laundering and other legislation.</p>						
Interest	<p>Interest is set on the day you make the deposit and remains fixed at that rate for the length of the term, provided early redemption is not required. Interest is calculated on the daily closing balance. This figure is then multiplied by the total days funds are deposited, divided by 365. Early redemption affects interest rate: see terms &amp; conditions. Interest is paid monthly or annually/on maturity depending on the term deposit type, in accordance with your written instructions. Rates subject to change. The Interest Rates Update sheet lists all products. Product variations are set out below.</p>						
Interest Paid annually or on maturity	Amount	3 Months – I13 Rate % pa	6 Months – I16 Rate %pa	9 Months – I19 Rate % pa	12 Months – I11 Rate % pa	24 Months – I2 Rate % pa	
	\$5,000 - \$9,999	4.50	4.00	4.00	4.50	4.50	
	\$10,000 - \$24,999	4.55	4.05	4.05	4.55	4.55	
	\$25,000 - \$49,999	5.20	4.05	4.05	4.70	4.70	
	\$50,000 - \$99,999	5.35	4.15	4.15	4.85	4.85	
	\$100,000- \$249,999	5.40	4.20	4.20	4.90	4.90	
\$250,000 +	On application	On application	On application	On application	On application	On application	
Interest paid monthly	Amount	3 Months – I23 Rate % pa	6 Months – I26 Rate %pa	9 Months – I29 Rate % pa	12 Months – I21 Rate % pa	24 months – I24 Rate % pa	
	\$5,000 - \$9,999	4.25	3.75	3.75	4.25	4.25	
	\$10,000 - \$24,999	4.30	3.80	3.80	4.30	4.30	
	\$25,000 - \$49,999	4.95	3.80	3.80	4.45	4.45	
	\$50,000 - \$99,999	5.10	3.90	3.90	4.60	4.60	
	\$100,000- \$249,999	5.15	3.95	3.95	4.65	4.65	
\$250,000 +	On application	On application	On application	On application	On application	On application	
Fees & charges	<p>We pay the principal and interest in accordance with your written instructions. For fees relating to payment services, see the PFS for that service. We debit your account for any fees and any government/third party charges incurred. Some fees may be rebated. See PFS Fees &amp; Charges/Member Loyalty Program. Counter withdrawal: <b>\$2.50</b>; Counter cheque: <b>\$2.50</b>; Counter cheque encashment: <b>\$2.50</b>; Manual electronic payment &amp; external periodical payment: <b>\$2.50</b>; Cheque deposit – per cheque: <b>\$1</b>; Dishonour fee on cheque deposit: <b>\$6</b>; Optional monthly or quarterly account statements: <b>\$1</b>; Document retrieval: electronic- <b>\$0.50 per page</b>, all other documents <b>\$30</b> per hour; Dormant accounts 2 years &amp; older annual fee: <b>\$10</b>.</p>						
chqs	<p>No additional deposits to the account can be made until maturity. Cheques deposited are credited conditionally, and are debited if cheque is not paid. Credited amount is available when cheque clears. Cheques deposited must be in account holder's name. No stale cheques (15 months or older) may be deposited. Interest on dishonoured deposited cheques is reversed.</p>						

Overdraft, combining	A term deposit should not be overdrawn due to access restrictions. Overdrawn amounts are charged interest at <b>16.00 %pa</b> calculated daily on the closing balance and debited from your account on 30 June or on account closure. We may charge any reasonable legal fees incurred in obtaining payment from you. We may take a credit balance from any of your accounts toward repayment of a debt you owe us. We may transfer funds between your accounts to enable a direct debit/periodical payment/cheque payment but are under no obligation to do so.
Joint account, signatories	Balance (debit or credit) is held jointly by account holders. If two or more signatures are needed to operate the account, all signatories must change authority to operate instructions (eg reversion to either to sign) in writing. Some facilities may not be available. In disputes we may require all account holders to sign the necessary authority before processing any instruction. If the primary account holder dies we require the surviving account holder to transfer all funds/facilities into a Membership in their own name within a 3 month period or to close the Membership. Written notifications to us of bankruptcy or mental incapacity of one joint account holder causes the account to be frozen until certain evidence/instructions can be provided. You may authorise a person (signatory) to operate on your account. Your signatory has access to all savings and investment accounts under your Membership. You are liable for debits, credits, fees, charges & interest incurred on the account by the signatory. Your authority is in force until we process your written cancellation or get written notification of your death. Your signatory's identity must be verified before we accept your authority. We are not liable for any damage/loss caused by any authority you issue, or delay in processing your cancellation of authority. You authorise us to freeze such accounts for such time as we deem necessary. In cancelling an authority, request cancellation of the signatory's codes & electronic addresses for receipts.
ID	To comply with federal law we confirm identity to: open an account, be made a signatory or process a transaction. For more information, ask us for a brochure.
Tax	Under <u>Income Tax Assessment Act 1997</u> tax is payable on interest earned on deposited monies. Supply your TFN or exemption or we must deduct withholding tax from interest earned at the highest marginal rate. If you disclose your TFN you still need to disclose any interest earned in your tax return.
Variations to interest, fees, charges, terms & conditions	We may change these terms & conditions, interest rate, interest calculation method, interest payment frequency and amount of fee/charge that applies to any of our products/services. If there is a change: a) resulting in a reduction in your obligations – we will notify you in our next contact with you after the change takes place. For all other changes we will notify you: b) in writing at least 30 days before we introduce a new or increase an existing: fee/charge, interest calculation method or frequency of interest payment; c) by newspaper advertisement (national or local), member newsletter, account statement or by direct written notice of the introduction or change of a government charge payable by you (directly or indirectly), <i>unless</i> the change is publicised by government; d) by newspaper advertisement (national or local), member newsletter, account statement or by direct written notice, no later than the day the day we change any other term or condition or thing that affects you. You are taken to have been notified on the day which the advertisement is published or the second day after we have mailed notification to you. For joint accounts we provide one notice addressed to the primary joint Member.
Account closure	See interest. You can close an account at any time if outstanding fees, charges & debits are paid. If you have a VISA product you are liable for any transactions, fees or charges which are received after the account has been closed. NICU can close an account giving you reasonable notice and repaying any credit balance. All automatic payments and payment instruments (cheque book, card etc) must also be cancelled.
Statements & documents	With overdraft issued monthly: <b>free</b> . Otherwise issued 6 monthly (June & Dec, <b>free</b> ), or by arrangement. We may not send a statement if you have not transacted on the account for 6 months. From 2012, you agree to receive statements electronically unless you have made other arrangements with us. Check statement entries. Notify us of any errors or unauthorised transactions. For a joint Membership the statement is sent to the primary joint Member only. Advise us of change of contact details. Our Annual Report is available on our website. Tell us if you require a hard copy. Some documents are only retained for 7 years after date of issue. Refer requests to the Privacy Officer.
Security codes	Access code: issued on request for NetTeller & PhoneTeller. Keep your codes confidential. If unauthorised access to your account occurs and you have not been careful with your codes you may be liable for some or all of the loss you suffer. <b>Contact NICU immediately if you lose a card or suspect unauthorised access.</b> <i>Liability for any losses resulting from unauthorised transactions will be determined in accordance with the EFT Code of Conduct.</i>
Privacy	We owe you confidentiality unless disclosure is: compelled by law, public duty, our interests, or you imply or express consent. We may disclose to an Associated Entity so you receive a product/service. Unless you tell us not to, we may send you information about services offered by us/an Associated Entity. If directed by notice/court order we draw on your account available funds to comply, notwithstanding terms & conditions governing the products/service. For queries, access requests, document copies contact the Privacy Officer.
Dispute	If you think a transaction is wrong/unauthorised or your statement shows possible unauthorised use/errors, immediately notify us. We are responsible for complaint resolution. As soon as you can, give us: • your name, Account & Card numbers as relevant • details of transaction • copy of the statement in which error/transaction first appeared • why you think it is unauthorised/in error • dollar amount of the transaction. If your complaint concerns authorisation, we may ask for more information. We investigate. We reply to you in writing. If unable to fix it immediately, we advise of the investigation/resolution process. Within 21 days of receiving complaint details we complete our investigation and advise results, or if we require more time. We complete investigations within 45 Days unless there are exceptional circumstances. If unable to resolve it within 45 Days, we let you know reasons for the delay and give monthly updates on progress and likely resolution date, except where we wait on your response and you have been so advised. If we find an error, we make appropriate Account adjustments including interest/charges and advise the amount. When advising you of the outcome, we give reasons for our decision by referring to these Conditions. If you are not satisfied, or you think we have breached the Mutual Code of Practice (see the Complaints Factsheet/Form for details), contact our dispute resolution centre, Financial Ombudsman Services Limited: GPO Box 3A, Melbourne VIC 3001; Phone 1300 78 08 08; www.fos.org.au. If we decide you are liable for all/any part of loss, we give you copies of documents/evidence we relied upon. If we fail to comply with this process or cause unreasonable delay we may be liable for part/all of the amount of the disputed transaction where failure/delay has prejudiced the outcome.
More info	General Descriptive information referred to in the Mutual Banking Code of Practice and other written material mentioned in this PFS is available from NICU. We comply with the EFT Code of Conduct and each relevant provision of the Mutual Code which applies to this product. Your confirmation of receipt of this financial product is your investment certificate. Confirmation of closure is available on request.
	This PFS was prepared on <b>19 January 2012</b> . Information is up to date at time of issue. For updates see <a href="http://www.nicu.com.au">www.nicu.com.au</a> .